

# Pharmacy Services Administrative Organizations

Empowering Independent Pharmacies  
and Increasing Operational Efficiency



Independent pharmacies rely on Pharmacy Services Administrative Organizations (PSAOs) to interact with third-party payers and Pharmacy Benefit Managers (PBMs). PSAOs are able to empower and elevate the voices of independent pharmacies in their relationship with third-party payers and PBMs. These organizations also relieve administrative burdens for these small business owners and enable them to focus on patient care.



**Support local, independent pharmacies** and help coordinate interactions with national PBMs and third-party payers (public and private health plans)



**Simplify pharmacy administration and enhance efficiency** through central pay, reconciliation services, credentialing programs, claims processing support and other offerings.



**Enhance pharmacy performance** through tools, technology and resources, supported by expertise from industry professionals.



**Help PSAO members navigate** managed care in an evolving healthcare landscape.



**Empower community pharmacies** and enable staff to focus their time and attention on helping patients.

PSAOs are one of the many ways distributors support their pharmacy customers, enabling them to focus on patient care and their business.